



# Electronic Visit Verification (EVV) Essential Update - June 2022

Electronic Visit Verification (EVV) is a modernized way to collect information about a service that you use. EVV is required by the Federal government for all Medicaid personal care and home health services funded by Medicaid. Minnesota will launch EVV in four phases between June 2022 and December 2023:

- **By June 30, 2022:** Consumer Directed Community Support (CDCS) and Consumer Support Grant (CSG), which are provided by Financial Management Service (FMS) providers
- **By December 31, 2022:** Remaining “Fee-for-Service” Personal Care Services
- **In early 2023:** Personal Care Services provided under a Managed Care Organization (MCO)
- **By December 31, 2023:** Home Health Services, including both Fee-for-Service and MCOs

Click [here](#) to see a list of affected services.

**We have three essential updates about the EVV launch for CDCS and CSG later this month:**

## UPDATE 1

**By the end of June, EVV will be launched for CDCS and CSG supported by FMS providers in Minnesota.** All FMS providers are required to use an EVV system, and **your selected FMS provider will provide you with EVV training opportunities.** Following the launch, DHS will announce specific dates for the next phases of our EVV implementation, including remaining personal care services and home health services.

## UPDATE 2

**Minnesota Department of Human Services (DHS) will not require live-in caregivers to meet EVV requirements.** Though live-in caregivers will not need to track each instance of care throughout the day for EVV, they will need to track their overall time for the FMS providers.

FMS providers are required to document which workers are live-in caregivers within their EVV system.

## UPDATE 3

We understand that the implementation of these systems can take time. As EVV is launched, no services will end abruptly due to EVV compliance issues, though compliance will eventually become mandatory.

**As the EVV phases are launched, DHS will provide updates on progress, features, and opportunities for you to provide feedback.**

This launch will take time, and there will be bumps in the road. Therefore, we have allowed time for people to learn the system and adapt to using it before we expect full compliance.

If you have any questions please contact your FMS provider.